

Terms and Conditions SENI DEY

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1. General

Access to this website and the use of this website as well as the products and services available through this website are governed by the following Terms and conditions. This website is for private use only. The use for business purposes is expressly excluded. For the business relationship between Seni Dey LTD (hereinafter referred to as Seni Dey), a company registered in England and Wales under the registration number 10173225, with the following place of business - Capital House, 42 Weston Street, London, SE1 3QD, United Kingdom and you, the following terms and conditions apply in their version valid at the time of the respective order. Any conflicting or other general terms and conditions and / or other conditions shall be expressly excluded, irrespective of their designation, unless Seni Dey explicitly agrees to their validity in writing. Individual agreements (including collateral agreements, additions and / or amendments) made with you in each individual case shall always take precedence over these terms and conditions. A written agreement and / or the written confirmation by Seni Dey shall prevail for the content of such agreements.

This website also includes links to other websites not operated by Seni Dey. Seni Dey has no influence whatsoever on those linked websites and therefore accepts no liability for these websites or for any losses or damages which may arise due to the use of these websites. If you are in breach of these terms and we do not take any action in this regard, this shall not be construed as a future legal offense; We may continue to exercise our rights and remedies in the future if you violate these conditions. You are welcome to insert a link to our website as long as this is done in an appropriate and legal way and our image will not be damaged or misused. However, links should not be placed such a way as to create the impression that there is a kind of connection between us, that we have given our consent to something, or that we advocate something if that is not the case.

2. Prohibitions

You must not misuse this Website. You will not: commit or encourage a criminal offence; transmit or distribute a virus, trojan, worm, logic bomb or post any other material which is malicious, technologically harmful, in breach of confidence or in any way offensive or obscene; hack into any aspect of the Service; corrupt data; cause annoyance to other users; infringe upon the rights of any other person's proprietary rights; send any unsolicited advertising or promotional material, commonly referred to as "spam"; or attempt to affect the performance or functionality of any computer facilities of or accessed through this website. Breaching this provision would constitute a criminal offence under the Computer Misuse Act 1990. Seni Dey will report any such breach to the relevant law enforcement authorities and disclose your identity to them.

We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of this website or to your downloading of any material posted on it, or on any website linked to it.

The use of automated systems or software to extract data from this website for commercial purposes, ('screen scraping') is prohibited without license.

3. About us and these Terms and Conditions

3.1

Seni Dey is the trading name of Seni Dey LTD (following called Seni Dey), a company registered in England and Wales under the registration number 10173225. Our registered address is Capital House, 42 Weston Street, London, SE1 3QD, United Kingdom.

3.2

These terms and Conditions apply to our supply of any product ordered by you on senidey.com. To order a product on senidey.com you have to agree to these terms and conditions. With your agreement to these terms and conditions you agree be legally bound by these terms and conditions.

3.3

We are allowed to modify the terms and conditions at any time. If you do not agree to our terms and conditions, then you have to leave senidey.com immediately. Changes which were made after you have placed an order do not affect that order. An exception to this are changes are required by law.

4. Registration/ create an Account

If you want to create a wish list of Seni Dey products or order some products on senidey.com you need to register. Register, in this case means, an account will be created for you on senidey.com. When you register, you are required to provide information about yourself that is true, accurate, current, and complete in all respects. Any change of your registration information needs to be reported immediately to the following e-mail address hi@senidey.com or/and corrected in your account by you. The account password you provide should be unique and kept secure, and you must inform immediately Seni Dey in case of any breach of security or unauthorized use of your account.

5. Eligibility to Purchase

In order to make purchases on senidey.com you will be required to provide your personal details. This includes your real name, phone number, e-mail address and further requested information as indicated. Please note that in order to offer you a custom-product, you will also be asked to fill in your personal measurement chart. Furthermore, you will be required to provide payment details, warrant that these are both valid and correct and confirm that you are the person referred to in the billing information provided. By registering or placing an order on senidey.com you warrant that you are at least 18 years old.

Upon receipt of your order, we will perform a standard pre-authorization check on the card you are using to make sure that the account has sufficient coverage to perform the transaction. The goods will not be shipped until this pre-authorization check has been completed. Your card will be charged upon acceptance of the order. Furthermore, you agree that we may use the personal information provided by you in order to conduct appropriate anti-fraud checks. Personal Information that you provide may be disclosed to a credit reference or fraud prevention agency, which may keep a record of that information.

6. Conclusion of contract and delivery of goods

6.1

We conclude contracts on senidey.com exclusively in the English language. When ordering Seni Dey products, your contractual partner is Seni Dey LTD, a company registered in England and Wales under the registration number 10173225, with the following place of business - Capital House, 42 Weston Street, London, SE1 3QD, United Kingdom.

6.2

By clicking the "buy now" button, you place a binding order over the items in the shopping basket. We will immediately confirm the receipt of your order by email. The validity of the binding contract between you and Seni Dey begins with the receipt of the order confirmation.

6.3

Please note that in exceptional cases we are not obligated to deliver the ordered goods if we have ordered the goods on our part properly, but have not been supplied correctly or on time (congruent cover transaction). The prerequisite is furthermore that we are not responsible for any missing availability of goods and will inform you immediately if that is the case. In addition, we may not have assumed the risk of obtaining the ordered goods. In case of non-availability of goods, we will, of course, reimburse you immediately.

6.4

We do not assume the risk of procuring an ordered product (procurement risk). We are only obliged to deliver from our stock. We deliver throughout Europe (To check out your country is included please visit). If workdays are specified as deadlines, we understand these as all days from Monday to Friday, except for public holidays.

7. Prices and shipping costs

7.1

The prices stated in the offer at the time of the order apply. The prices quoted are final prices, these include the respective valid UK statutory value-added tax. The goods remain our property until the purchase price has been paid in full.

7.2

The shipping costs listed in the offer at the time of the order apply. Please note that all deliveries outside the EU are subject to local import duties and taxes. These are determined and debited by the government in your country, we have no control over this. Please note that import duties and taxes are not included in the product and shipping charges and may incur additional costs for you. In order to be sure which extra costs will be charged to you, we kindly ask you to contact the customs office of your country and inform you exactly.

8. Payment

8.1

We offer the payment methods credit card and PayPal. We reserve the right not to offer certain types of payment and to refer to other payment methods. Please note that we only accept payments from accounts within the European Union (EU). Any costs of a money transaction are to be borne by you.

8.2

In the case of purchase by means of a credit card, the debit of the credit card account is debited as soon as we ship your order.

8.3

You agree that you will receive invoices and credits solely in electronic form.

9. Campaign Voucher

9.1

Promotional vouchers are vouchers that cannot be purchased but which we issue in the context of advertising campaigns within a certain period of validity.

9.2

Promotional vouchers are only redeemable within the specified period and only once within the scope of an ordering process. Promotion vouchers cannot be used for the purchase of gift vouchers. Please note that promotional vouchers may be linked to a minimum order value.

9.3

The value of the goods must be at least equal to the value of the coupon. A difference to a higher value of goods can be compensated by the offered payment possibilities. The value of an action voucher is neither paid in cash nor interest. The voucher is not refundable if goods are returned in whole or in part.

9.4

Promotion vouchers can only be redeemed before the end of the ordering process. Subsequent crediting is not possible. The promotion voucher cannot be transferred to third parties. Several promotional vouchers cannot be combined with each other.

9.5

If you have used a promotional voucher for your purchase, in case of a return we reserve the right to charge you the original price of the goods you keep, if due to your return the total value of the order falls below the respective value of the promotional voucher or is equal the minimum value of the promotional voucher value.

10. Gift vouchers

10.1

Gift vouchers are vouchers that you can purchase. These can only be used for the purchase of items, but not for the purchase of other gift vouchers. If the credit balance of a gift voucher for the order is not sufficient, the difference with the offered payment possibilities can be compensated.

10.2

Gift vouchers and credit can only be redeemed before completion of the ordering process. The credit of a gift voucher is neither paid in cash nor interest. To redeem gift vouchers in your customer account or to view an existing credit, please visit "My vouchers and my credit" on senidey.com.

11. Voluntary right of return within 5 Workdays / Right of revocation

Please note that all Seni Dey clothing items you order on senidey.com are custom made and for this reason a complete refund of the price paid is excluded. Seni Dey grants you a voluntary refund within 5 working days of receipt of the goods and reimburses you 50% of the article price paid (the article price is understood as a total price for the original product, for example, Sarvis and possibly the additional selected variations, for example short sleeve). Please understand that shipping charges are excluded from the refund.

Please note:

- All products must be returned in their original conditions, with no signs of wear or damage and all packaging and tags intact. If the garments show any signs of wear like perfume, deodorant or make up, we cannot resell them and therefore not accept your return.
- Unfortunately, we cannot bear the costs of shipping returns. Since returning the items safely to us will be your responsibility, please use a tracked shipping method to avoid any complications. Proof of timely shipping is enough to meet the deadline.
- Shipping fees are not refundable
- Refunds of 50% of the item price will be made to your original method of payment within 14 days after we receive your returned items.
- The voluntary right of return does not exist for the purchase of gift vouchers.

12. Customer Care

If you have any questions or would like to share something with us we are always happy to hear from you!

Email us at: customercare@senidey.com

For all press enquiries call or email: press@senidey.com

13. Guarantee and Warranty

The statutory liability for defects shall apply

